

Overview of ISO9001 QMS Course Outline

- **Lesson 1 | What, Why, and How**
 - Understand what a QMS is and why it is important.
 - Realize the underlying themes of the ISO9001 QMS format.
 - Be aware of the 7 Principles and 10 Clauses upon which a QMS is based.
- **Lesson 2 | Seven Principles**
 - Gain an appreciation for the scope and intent of the 7 foundational Principles of the ISO9001 QMS.
- **Lesson 3 | Ten Clauses Requirements**
 - See how ISO9001 follows the ISO High-Level Structure used by all ISO management system standards.
 - Understand how the actionable clauses, clauses 4 through 10, define the basic requirements of a QMS.
- **Lesson 4 | Impact of ISO9001**
 - Realize how a QMS impacts an organization and how QMS initiatives can be leveraged to trigger improvements.